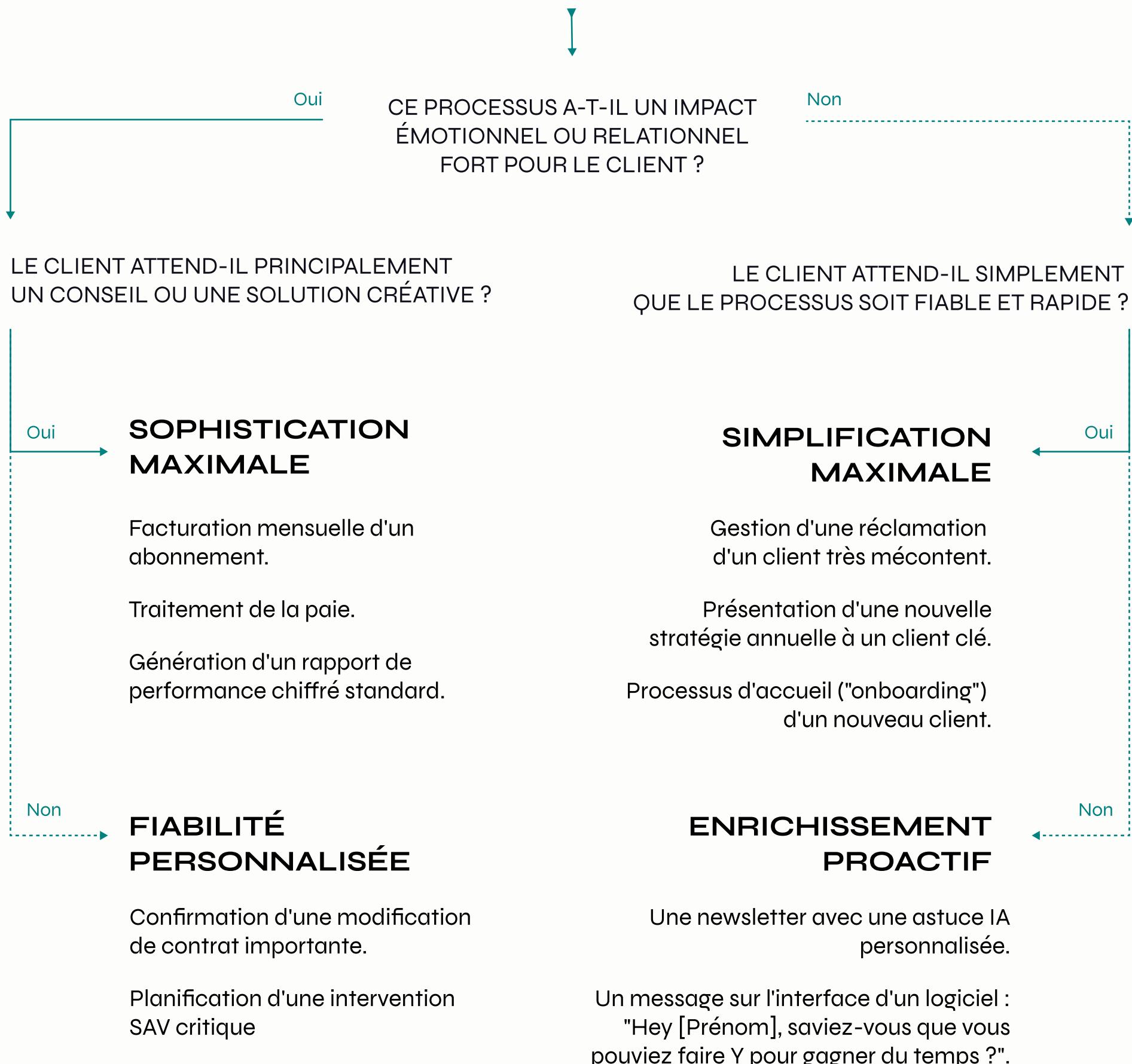


## ANALYSE D'UN PROCESSUS CLIENT



# EDC - Experience Decision Compass

Comment orienter l'amélioration d'un processus pour un impact maximal ?